



Schedule 1

Sub-processors as of 06 May 2020

Infrastructure – Customer Data Storage

The Services are hosted in enterprise-class data centres and are divided into a modular architecture based on “instances.” In general, Customer Data is stored in USA data centres irrespective of the region from which a customer subscribes to the Services; AP stores Customer Data in data centres operated by Amazon Web Services, Inc. (“AWS”), Google Inc. (Firebase), Microsoft Azure and AP utilizes data centre operated by Macstadium Inc for app binary generation.

Each instance (for example, EC2, API Gateway or RDS) of the Services contains many servers and other elements to make it run. Copies of each instance are located in two data centres. One data centre serves as the primary location from which data is served, and the second data centre serves as a back-up. The primary location will switch between the two data centres periodically. AP uses vendor-supplied technologies to optimize the accuracy and integrity of replication between primary and secondary systems and to continuously monitor the data replication process.

The following describes the countries and legal entities engaged in the storage of Customer Data by AP for the Services.

Customer Region	Instance Type	Data Centre Countries and Operators
Americas, Europe, APAC & Australia	EC2 (VPC)	United States (Amazon Web Services, Inc.)
	RDS (VPC)	
	Sandbox (VPC)	
	API Gateway	
Americas, Europe, APAC & Australia	Mac Minis (VPC)	United States (MACSTADIUM Inc.)
Americas, Europe, APAC & Australia	Firebase (VPC)	United States (Google Inc.)
Americas, Europe, APAC & Australia	Microsoft Azure: Cloud Computing Services	United States (Microsoft Corporation)
	Azure Cosmos DB	
	Cognitive Services	

AP may store in all data centres identifying information about Customer's instance(s) of the Services and identifying information about Users for the purposes of operating the Services, such as facilitating the login process and the provision of customer support. Such identifying information shall only include the following personal data about Users, as provided by Customer in its provision of User accounts: first and last name, email address, username, phone number, and physical business address. Sandbox copies are created at a data centre level; any instance can refresh to any sandbox within a data centre.

Customer Support

The following legal entities are engaged in processing Customer Data for customer support purposes. The entities below only have access to Customer Data to the extent such access is expressly granted by Customer for support purposes. Such entities may also have access to the following identifying information about Users for the purpose of routing and facilitating customer support requests: first and last name, email address, username, phone number, and physical business address.

Entity Name	Entity Type	Entity Country
Appy Pie LLC	Third-Party Payment Processor	United States
Appy Pie Ltd	Third-Party Payment Processor	United Kingdom
Appy Pie LLP	Limited Liability Partnership	India